



**MARRA
WORRA
WORRA**
ABORIGINAL
CORPORATION

Annual Report

2020 -2021





Bunuba
Gooniyandi
Wangkatjunga
Walmajarri
Nyikina



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About Us

Who are we?

Marra Worra Worra Aboriginal Corporation (MWW) is the oldest and largest Aboriginal Resource Agency in the Kimberley. We celebrated our 40th birthday as an incorporated organisation in April.

Our focus during the past four decades has remained consistent and strong – working with Bunuba, Gooniyandi, Nyikina, Walmajarri and Wangkatjungka to strengthen culture, support community, and create sustainable solutions for the Fitzroy Valley. Our reach spans 44 communities and approximately 1,200 people across the region.

We employ more than 125 people to deliver a wide range of programs and services to our communities, including housing, employment services, community development, financial counselling, youth programs, and more recently, disability support.

Our History

MWW was formed more than 40 years ago when the leaders of five local tribes - Bunuba, Gooniyandi, Nyikina, Walmajarri and Wangkatjungka - began meeting by the creek behind Buruwa, to strengthen their voice and advocate for their people.

The place where they met is called Marra (pronounced Mar-duwa), and Worra Worra means 'belonging to'.

The meetings were borne out of the introduction of the Pastoral Award in 1969, which saw more than 1,000 Aboriginal people displaced from surrounding cattle stations and forced to live in atrocious living circumstances on the fringes of Fitzroy Crossing. They were refugees in their own country.

To address this situation, the leaders of the five tribes began meeting on the river bank with the goal of working together and forming a stronger voice to engage with government.

“The place where they met is called Marra (pronounced Mar-duwa), and Worra Worra means ‘belonging to’”



We also operate a number of commercial interests to help fund these services and programs.

With approximately 630 registered members, MWW provides a valuable forum through which community members can address issues of common concern.

MWW is registered under the Office of the Registrar of Indigenous Corporations (ORIC).

By 1978 the meetings had become institutionalised under the name of the meeting place: Marra Worra Worra.

This important collaboration led to efforts to obtain tenure to traditional lands, address the social issues that had arisen throughout a century of oppression and a decade of upheaval, and to begin developing sustainable communities in the region.

Since its inception, MWW has been a driving force in helping Aboriginal people return to their country, to live independently in their communities. This is reflected in the growing number of communities serviced by the organisation over the years, from the original seven, up to 20 by 1984, and 35 in 1992, and more than 40 by 2012.

Today MWW serves the interests of approximately 1,200 people in 44 communities.

About Us



Our Logo

Our current logo was developed in 2016 by Hozaus Clair, a local accomplished artist, with deep cultural connection to the Fitzroy Valley.

The logo represents the Fitzroy Valley and the coming together of the five tribes - Bunuba, Gooniyandi, Wangkajungka, Walmajarri and Nyikina.

The river, ranges and hills run throughout, reflecting the terrain of the Valley. Surrounding these elements are the individual tribal areas; the circles and dots within each representing their unique and individual land, language, community, and cultural traits.

The middle of the logo represents the original meeting place of the five language groups – which is central to the Valley.

The silhouette of a Coolamon was chosen as a traditional cultural item used to hold resources such as food and fire. This symbol represents MWW's relationship to its members and communities.

Our People

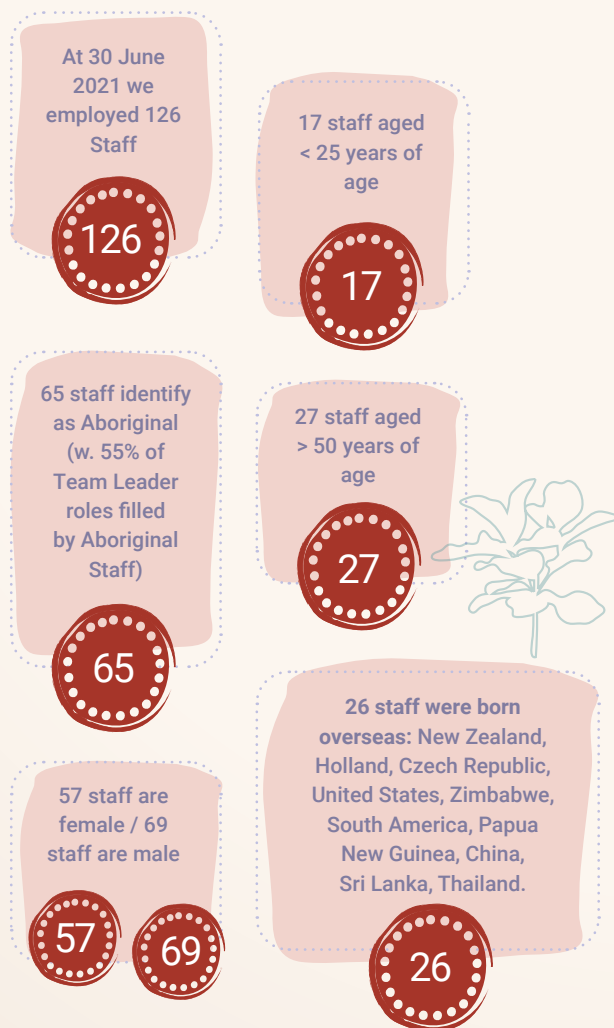
At the heart of our organisation is our people.

The strength of MWW lies in our ability to attract, engage, develop, and retain a workforce that is professional, courteous, reliable, and equipped to provide high-quality services to the communities we represent.

We aspire to create an inclusive environment which recognises and encourages the culture and diversity of the Fitzroy Valley, and supports our staff in their personal and professional development.

Our team reflects the diversity of the region. Of the 126 staff employed at June 2021, more than half identified as Aboriginal, while about one-in-six were born overseas in 10 different countries.

More than half our Team Leader roles are filled by Aboriginal staff.



Our Corporation



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Our Investments

Part ownership of Companies

Kimberley Agricultural Pastoral Company (16%)

National Aboriginal Construction Partners (33%)

Leedal Pty Ltd (12%)

KRSP Pty Ltd (50%)

Investments with our Funds

Indigenous Business Australia Investments

Perpetual Investments

ANZ Term Deposits

Investing In Our Community

Wholly owned to benefit our Communities

Ngiyali Roadhouse

Fitzroy Hardware

Jalangurri Mayi Cafe

Fitzroy Workers Camp

Karayili Adult Education Centre Aboriginal Corporation



Supporting Our People

Our Programs and Services

Community Development Program

Financial Counselling Services

Youth Engagement and Community Programs

Disability Services (Remote Community Connector)

Community Resource Centre

Housing and Tenancy Support

Remote School Attendance Strategy

Recycling Program (Container Deposit Scheme)

Night Patrol Services

Driver Training and Education



“More than half
our Team Leader
roles are filled by
Aboriginal staff”

Chairpersons Report



As we approach the end of 2021, Marra Worra Worra Aboriginal Corporation is entering an exciting period of renewal.

After a challenging and turbulent year, the organisation is well-placed to capitalise on a series of changes that will ensure we better meet the needs of the 1,200 people we serve, now and into the future.

I want to start by acknowledging the work of past community leaders, whose unwavering commitment to the Valley helped establish the strong foundations upon which we build.

Our core values and our mission have not changed. For forty years we have continued to support communities, strengthen traditional culture, and seek to create sustainable solutions for the region.

But our gaze is firmly on the road ahead, and paving the way for the next group of young leaders to step up to the plate and chart a course for the future.

The winds of generational change are sweeping through, and MWW needs to seize on this opportunity to adapt and change, too.

This means everything from embracing new technology, to offering new services, engaging new people, and exploring new ideas. It's time to unlock the true potential of the Valley and its people.

I'm delighted that in the past 12 months, we've started offering a Youth Program for our young people, and partnered with the National Disability Insurance Agency to begin offering support to people in the region living with a disability.

We've also introduced a raft of administrative and operational changes to boost efficiency across the organisation, establishing a Shared Services Business Unit to support all our businesses, programs and services.

Importantly, these initiatives also help create local jobs.

Our 650 members remain the lifeblood of MWW, and we stand firm in our commitment to support them any way we can.

The threat of COVID-19 and the impact of the pandemic has been felt far and wide. The region has been blanketed in a cloud of uncertainty and fear for the past 18 months.

But as the new year approaches, MWW faces the future with a renewed sense of optimism.

We will continue to be guided by the values of integrity, accountability, innovation, and excellence, and place the wellbeing of our communities and our people at the heart of all our endeavours.

I want to place on the record my gratitude to all MWW staff for their hard work and dedication. I also want to thank our Interim CEO, Shaun Fowler, and my fellow Directors, for their ongoing support, commitment, and their time.

Wishing everyone a safe and happy new year.

Denise Macale
Chairperson

CEO Report



Shaun Fowler

As I write this message, I'm flying over the vast terrain of the Fitzroy Valley while reflecting on the challenges and opportunities it presents.

From the spectacular multi-coloured deep cliffs at Danggu Geikie Gorge, carved through the Devonian fossil reef by the Martuwarra Fitzroy River, across the Wunaamin Miliwundi Ranges, to the abundance of birdlife at Bandilngan Windjana, the landscape of our region is filled with incredible diversity.

The view from the air is breath-taking, but it is when your feet are on country that the land really comes alive - with rock formations, ancient artworks, hidden waterfalls, and a kaleidoscope of fauna and flora. It's a landscape as old as time, but it is never dormant, constantly shifting shape and changing formation in alignment with the seasons.

Similarly, Marra Worra Worra Aboriginal Corporation continue to evolve and grow, and while the past year has brought with it a number of external and internal challenges, I'm extremely proud of the resilience shown throughout the organisation during the past 12 months.

This resilience was celebrated in 2021 as we marked our 40th birthday as a registered Corporation in late April - a testament to the vision of the old people, the dedication and commitment of the Executive Officers who have come before me, and the Members who have served as Directors.

From humble beginnings, MWW has grown into a large and diverse organisation which remains committed to its core purpose of strengthening culture, supporting community, and creating sustainable solutions for the Fitzroy Valley.

Over the 2020-2021 financial year, our investments through part ownership of companies – KRSP, LEEDAL, KAPCO and NACP – have continued to perform well. Our direct investments in equities and shares through Indigenous Business Australia and Perpetual Investment have also returned strong results, and this increased wealth underpins the long-term sustainability of MWW, the communities we support, and the programs and services we deliver.

The organisation continues to invest in Fitzroy Crossing. Ngiyali Roadhouse, Fitzroy Hardware, Jalangurri Mayi Café, Fitzroy Workers Camp and Karrayili Adult Education Centre are all valuable assets that serve the needs of our people, and we will continue to explore new opportunities that provide a benefit to the local community.

As we seek to create inclusive communities that offer opportunity for all, I'm proud that MWW has expanded its service footprint during the past year to meet the emerging needs of our young people and people living with a disability, with a new Youth Program and a partnership with the National Disability Insurance Agency.



At the same time, the Community Development Program is undergoing significant reform, and in May the Federal Government advised a new program will be co-designed with Aboriginal people to replace the existing model, from July 2023. We will maintain dialogue with the Government to ensure the voices of our communities are reflected in these new arrangements, including advocating for a return to a 'wages model', and ensuring our people are properly empowered with local decision-making.

More broadly, we will continue to work closely with our partners in a spirit of enterprise and innovation, to generate opportunities that stimulate the local economy and create jobs, whether it be through social enterprise models or larger Aboriginal controlled businesses.

We know the next year will bring with it many challenges. The threat of the pandemic still looms large, and at some stage we expect COVID-19 will return to the Kimberley. Some of our young people are engaging in high-risk behaviours, which causes substantial community unrest. There are families living in dysfunction, some of whom are self-medicating with alcohol and other substances as a way of dealing with their trauma. Many of our communities feel disempowered, and are seeking to improve their governance and local decision-making.

To assist us in navigating this uncertain future, we are embedding strong foundations across every tier of the organisation, including:

- implementing a program to ensure there are strong structures and systems in place across all MWW's operations;
- reviewing all our policies and procedures;
- implementing a Quality Management System to drive continual improvement;
- instituting an evolving Workforce Capability Framework to ensure our staff can complete a range of accredited training; and
- continuing to invest in our local Aboriginal staff to create pathways into management and leadership roles.

In the early part of next year, we will also recommence a governance training project for MWW and all our corporations across the region, looking at ways we can improve our systems, structures and processes, and examining how we can better prepare and support young Aboriginal people to step into positions of leadership.



Our greatest resource at MWW is our people. It is a privilege and an honour to lead a passionate and committed team who value the contribution they make to our people and communities, and I thank the staff sincerely for all they do, and the energy and enthusiasm they bring to their work.

MWW is just one piece – albeit a large one – in the puzzle of organisations and agencies which serve the people of this wonderful region. I want to express my appreciation and give thanks to the extensive support we are provided by our business partners, community partners, Aboriginal Corporations, stakeholders, funders, philanthropic partners, and government departments.

I also give thanks to the Board of Directors for their continuing support, and their commitment to changing the narrative of the Fitzroy Valley for the better.

Each of us has a story to tell, a story we write ourselves - through the challenges we endure, the opportunities we are provided, and the pathways we follow. It is these stories which are woven into the social fabric of our communities and become manifest in the spirit of our lands.

On behalf of Marra Worra Worra I am pleased to share our story with you through the 2021 Annual Report.

Shaun Fowler

Interim Chief Executive Officer

Delivered

employment services to more than 1,100 job-seekers through the Community Development Program.



Celebrated our

40th birthday

as an incorporated organisation in April.



HIGHLIGHTS

THE YEAR IN NUMBERS



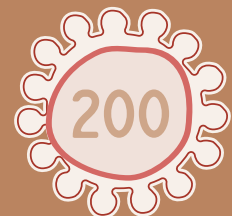
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Commenced **support** for people with a disability last June, through the NDIS Remote Connectors program.



Helped

certify the enrolment of more than 200 children in Fitzroy Valley High through our Remote School Attendance Strategy team's recruitment drive with the school.



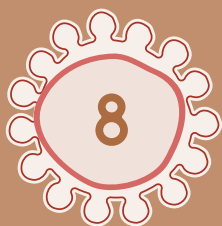
Created a new Youth Program in May, with about 30 young people attending on average.



Managed 476 properties across 20 remote communities and seven towns.

Recycled more than

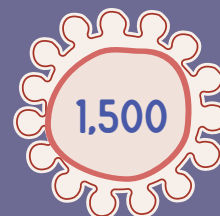
595,000 containers under our new Containers for Change Scheme – enough to stretch from Broome to Fitzroy Crossing, and just past Halls Creek!



Eight
trainees
completed accredited hospitality skill-sets through North Regional TAFE in April.

Accommodated

people at Fitzroy Workers Camp through over 1,500 room bookings.



Represented

the interests of more than 630 registered MWW members.



Received

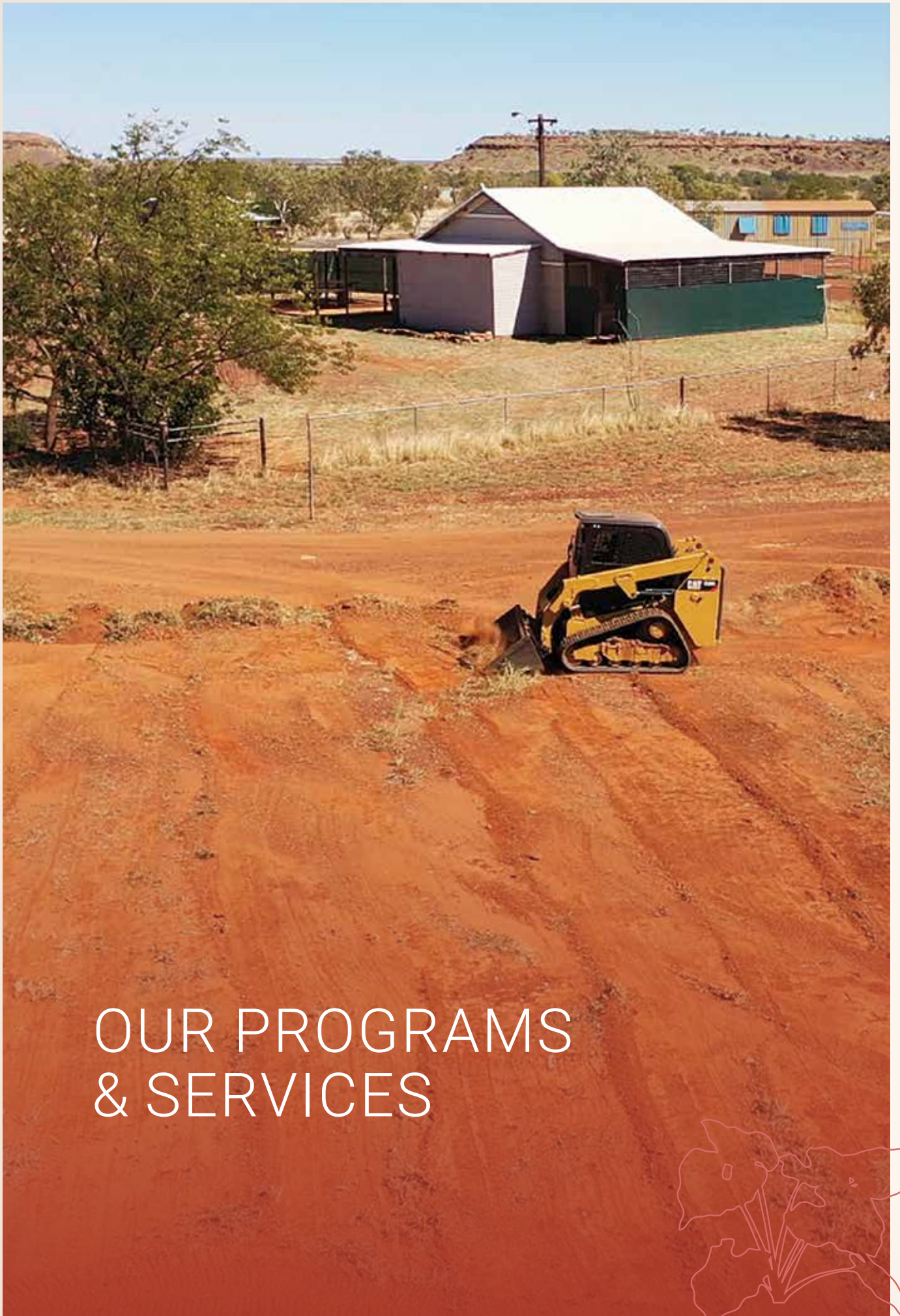
more than 80 room bookings at Karrayili.



Established a
Shared Services Business Unit in February to streamline 'back of house' operations.



New high-quality
video-conferencing system installed at Karrayili in March.



OUR PROGRAMS & SERVICES





Community Development Program (CDP)

The past year has been challenging for organisations large and small, especially those operating in remote Australia, and our Community Development Program (CDP) has not been immune to the wide-ranging impacts of the pandemic.

In the latter half of 2020, we were forced to cease the delivery of face-to-face services under measures aimed at protecting communities from COVID-19, while in the early part of 2021, significant changes were announced by the Commonwealth to the mutual obligation requirements under the program.

Despite these challenges, MWW has continued to provide a mix of case management, employment, and activity/project support through the CDP, delivering services to more than 1100 individual job-seekers throughout the Fitzroy Valley region during the past 12 months.

It was particularly pleasing that in the face of travel restrictions and major interruptions to service delivery, MWW continued to maintain its connection to communities and provide relevant support where necessary.

Our case management services assist people to overcome barriers to employment in myriad ways, including:

- designing job pathways that are tailored to suit an individual's needs;
- providing quality referrals to support services;
- helping job-seekers to obtain identification, licences, tickets, and other formal qualifications; and
- offering support in areas such as health, financial counselling, mental health, drug and alcohol, child care, family and relationships.

Over the course of the past 12 months, our team worked hard to place 89 job-seekers into employment, nearly one-third of whom maintained their jobs for 13 weeks, with 21 staying in employment for 26 weeks or more. With a limited labour market and the pandemic impacting many businesses, this is an outstanding result for the Fitzroy Region.

One of the highlights of the year was our partnership with Bunuba Dawangarri Aboriginal Corporation to help stage the Mowanjum festival at Geikie Gorge in June. CDP participants provided labour for the project and helped prepare the access roads and camp sites. A range of skills were developed, including machinery operation, basic road construction, site preparation, earthworks and event setup.

Activities across the region are designed in close consultation with individual communities, and include projects that focus on building and construction, arts and crafts, food and hospitality, gardening and horticulture, cultural and on-country trips, health and well-being, and the development of potential micro-businesses and social enterprises.

The CDP team are now designing a suite of new activities to accommodate changes to the program announced by the Commonwealth in May, which make activity participation voluntary and remove penalties for failing to attend. We've seen a slight decline in activity participation since these changes came into effect, but the team are confident the work they're doing now will re-engage those people who have become disconnected.

The CDP team looks forward to the road ahead, and to working with existing and new stakeholders to deliver meaningful and sustainable employment outcomes across the Fitzroy Region.



“in the face of travel restrictions and major interruptions to service delivery, MWW continued to maintain its connection to communities”





“Our RSAS team has also been active in supporting community, school and school holiday events that reinforce the importance of education to our parents and children”

Remote School Attendance Strategy

The Remote School Attendance Strategy (RSAS) is a community-focused strategy aimed at boosting school attendance.

The team works closely with teachers, parents and other stakeholders to develop a community-wide plan that identifies ways of ensuring all children go to school, every day.

The RSAS team offers a variety of services and support, including:

- talking to children and families about the importance of regular school attendance;
- celebrating and rewarding improved attendance;
- working with families where children are not attending school to find out why, and what can be done to help them;
- providing practical support, such as driving children to school, or helping to organise school lunches, uniforms, homework and after-school care; and
- assisting the school to monitor attendance and follow up on student absences.

Not surprisingly with the looming threat of COVID-19 ever present, the latter half of 2020 saw school attendance decline as many of families and children chose to remain on community.

But our team have made inroads despite the challenges of the past 12 months. Early this year, we supported the Fitzroy Valley District High School with a recruitment drive to confirm children were correctly enrolled, ensuring more than 200 children were registered in the books.

During the first semester of school, our RSAS team has also been actively supporting a range of community, school and school holiday events which reinforce the importance of education to our parents and children. Some of these events included Laser Tag Game Days, FASD Day, Skutta Bloke Date, Mothers' Day, Attendance Achievement Awards, Indigenous Hip Hop Dance, and NAIDOC activities.

On behalf of the RSAS team, we thank all our families for their ongoing commitment to education, and also express gratitude for the support of our partners, including Fitzroy Valley District High School, Bayulu Community School, Garnduwa and the Fitzroy Crossing Police Youth Team.

Youth Programs

MWW began offering a Youth Program in May this year, after recognising a need to proactively engage young people in the region in safe and fun activities that reinforce positive behaviours.

After joining forces with Fitzroy Crossing Police and the Shire of Derby West Kimberley, ex-professional basketballer Kenny Brunner was recruited to help spearhead the new program.

Kenny and his team deliver a 5-hour carnival of sport, games and food, 4 nights a week, to keep young people engaged and stimulated in a safe, positive and respectful environment. After the evening's fun, participants are connected with our Night Ranger program and provided with a lift home.

In the few months that it has been operating, about 30 young people have been attending on average, a fantastic result which underscores the need for the program.

MWW is in the process of considering how this initiative can be expanded further, in conjunction with our partner organisations.

Night Rangers

The Night Rangers service is a project funded directly by the organisation which aims to help protect community assets, while providing support to young people engaging in high-risk behaviours.

MWW is all too aware that more needs to be done to assist our at-risk youth, and we continue to advocate for a government-funded Night Patrol service and a safe space for local young people.

We will also continue to work closely with the Fitzroy Crossing community and our partner organisations to improve the visibility of our Ranger Team and the support they provide.

MWW offers its thanks to Senior Sergeant Larry Miller and the team at Fitzroy Crossing Police Station for their cooperation and support in helping to keep our communities safe.





Housing & Tenancy Support

Safe and functional housing is the foundation of healthy and vibrant communities, and MWW continues to play a vital role in the provision of housing services throughout the Fitzroy Valley.

It's been a busy year for the team, with a steady increase in the number of people approaching the organisation for assistance. There are currently 203 applicants waiting for housing in the region.

We are pleased to report that we exceeded our KPIs in two areas, however staffing challenges hindered our performance on the remaining two measures. Despite this, we achieved an overall score in line with performance benchmarks.

We are actively addressing these challenges through a recruitment drive aimed at boosting our ranks, and enabling us to continue providing high-quality housing and tenancy support services to our clients.

A snapshot of our property management services shows we support 476 properties across 7 town based and 20 remote communities.

Our Property Services Team is responsible for delivering a range of professional property management services to existing and prospective clients, ensuring properties are maintained and cared for in a way which meets contractual and statutory requirements.

This includes:

- property inspections at least twice each year, including safety device checks;
- rent collection, debt collection and rent assessment;
- assistance with reporting maintenance;
- vacant property maintenance inspections;
- upgrades and improvements; and
- referrals to the tenancy support programme, Thrive.

“The Housing & Tenancy Support Team offers a wide range of information, referral, advocacy and tenancy management services to people living in, or applying for, housing in the Fitzroy Valley region”

Thrive is a holistic new program for housing clients which looks at the wider needs of the individual and focuses on early intervention, supporting people to identify and tackle problems before they become overwhelming. It also assists clients to improve their life skills, increase their ability to manage their household independently, and actively participate in community life.

The Housing & Tenancy Support Team offers a wide range of information, referral, advocacy and tenancy management services to people living in, or applying for, housing in the Fitzroy Valley region.

The team can also assist if you are:

- having problems with outstanding debts;
- struggling to keep up to date with rental payments;
- finding it hard to maintain the up-keep of your property;
- needing help understanding your rights and obligations; and
- having trouble with visitors or unsocial behaviour at your property.

“Our team understand the different factors which can cause financial hardship, such as unemployment, illness, relationship breakdowns, addiction, and mental health problems”



Financial Counselling Services

The provision of financial counselling services to Fitzroy Valley communities continues to be an essential function of the organisation.

In early 2021, MWW moved our Financial Counselling Services from Karrayili back to head office to make these services more accessible to our clients, and boost the number of staff providing assistance.

As a result, these services are now being delivered by some of our colleagues who work in the Community Development Program, several of whom are working towards their Certificate IV Financial Counselling as they gain the skills necessary to assist people with their financial matters.

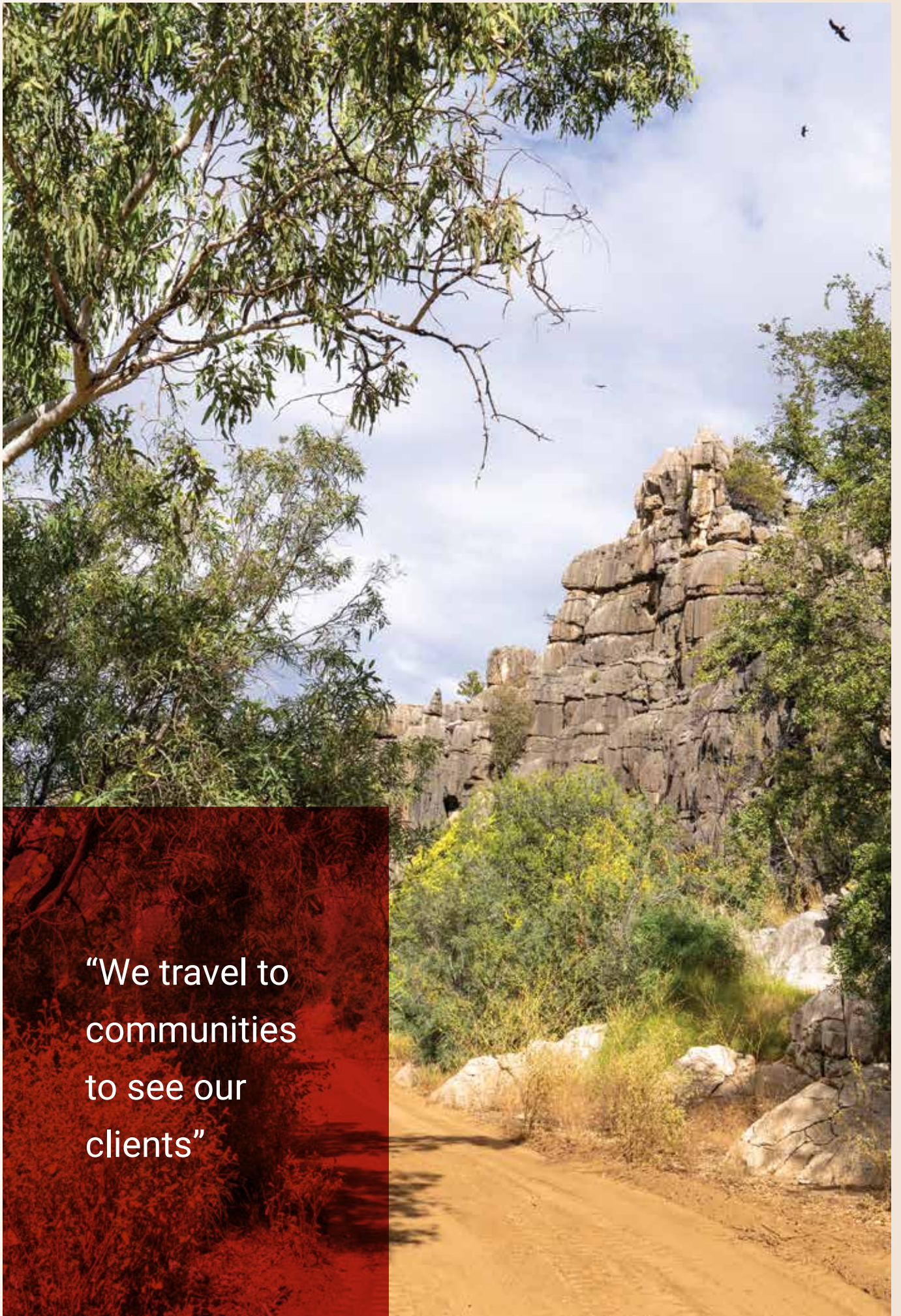
Our team understand the different factors which can cause financial hardship, such as unemployment, illness, relationship breakdowns, addiction, and mental health problems. They're also aware of the exploitative practices which can unwittingly trap people in bad debt, such as unfair phone plans and funeral plans, and the many email and phone scams that circulate.

Our financial counselling services are free and confidential, and can help with a range of issues, including:

- difficulty paying bills or fines;
- harassment by debt collectors;
- gas, electricity or phone disconnection;
- eviction from your property;
- car accidents without insurance; and
- assistance with bank accounts, tax matters, or superannuation.

We travel to communities to see our clients in person when required, and while MWW does not offer legal services, we can assist you to obtain free legal advice if required.

Thank you to the WA Government's Department of Communities for its ongoing funding support of this vital service.



“We travel to communities to see our clients”



Communities of the
Fitzroy Valley Map



Fitzroy Crossing Area

Burawa DarlIngunaya Bungardi

Junjuwa

Mindi Rardi

Kurnangki

Parakupan
Loanbun

Muludja →

Great Northern Highway

Gillarong

Bayulu

Karnparrmi
3 Mile

Joy Spring
8 Mile

Galeru Gorge

Mingalkalka

Mimbi

Moongardie

Yiyili Area

Great Northern Highway

Walingkadji
Gilly Sharpe
Ngumpan

Bawoorrooga

Ngumpa Cliffs
Kupartiya

Girriyoowa
Pullout Spring

Ganinyi

Yiyili

Goolgardah

Kurinya

Wangkatjungka

Rocky Springs

Ngarantjadu

Great Northern Highway

Containers for Change Scheme

Since last October, MWW has partnered with WA Return Recycle Renew Ltd to provide a Container Deposit Scheme to our Fitzroy Valley communities.

This program addresses an urgent need - West Australians use more than 1.3 billion drink containers every year, and most are not recycled, ending up in landfill and as litter across the state.

The Containers for Change Scheme helps to reduce litter, improves recycling, and gets everyone involved in helping to care for country. It offers 10 cents for every eligible container that is returned, and just as importantly, helps fund several jobs for our people.

The results from the program were both outstanding and confronting: in just 9 months to June 2021, the team recycled more than 595,000 containers from the region – enough to stretch from Broome to Fitzroy Crossing, and just past Halls Creek.

MWW encourages everyone to bring in their eligible containers for a refund, or to donate the 10 cents to a local charity.



“In just 9 months to June 2021, the team recycled more than 595,000 containers from the region – enough to stretch from Broome to Fitzroy Crossing, and just past Halls Creek”

“Assisting people to access information about the NDIS and ensuring they are supported in completing their NDIS plans”



NDIS Remote Community Connectors

MWW took an important step in expanding our community reach last June by partnering with the National Disability Insurance Agency (NDIA) to provide the NDIS Remote Community Connectors service, to help improve advocacy and support for people with a disability living in the Fitzroy Valley.

The purpose of the Remote Community Connectors Program is to ensure there is culturally appropriate connection and engagement between the NDIA and the community, assisting people to access information about the NDIS and ensuring they are supported in completing their NDIS plans.

Our role is to:

- engage communities in their understanding and awareness of the NDIS, and support local linkages;
- identify people with a disability living in our communities who might be eligible for NDIS support;
- engage with potential NDIS clients and their families to increase their understanding and awareness of the NDIS, the eligibility requirements, and the evidence and access process; and
- provide advocacy and support to people with a disability to obtain (with their consent) the relevant evidence and documents required to create an NDIS plan, and access the required services.

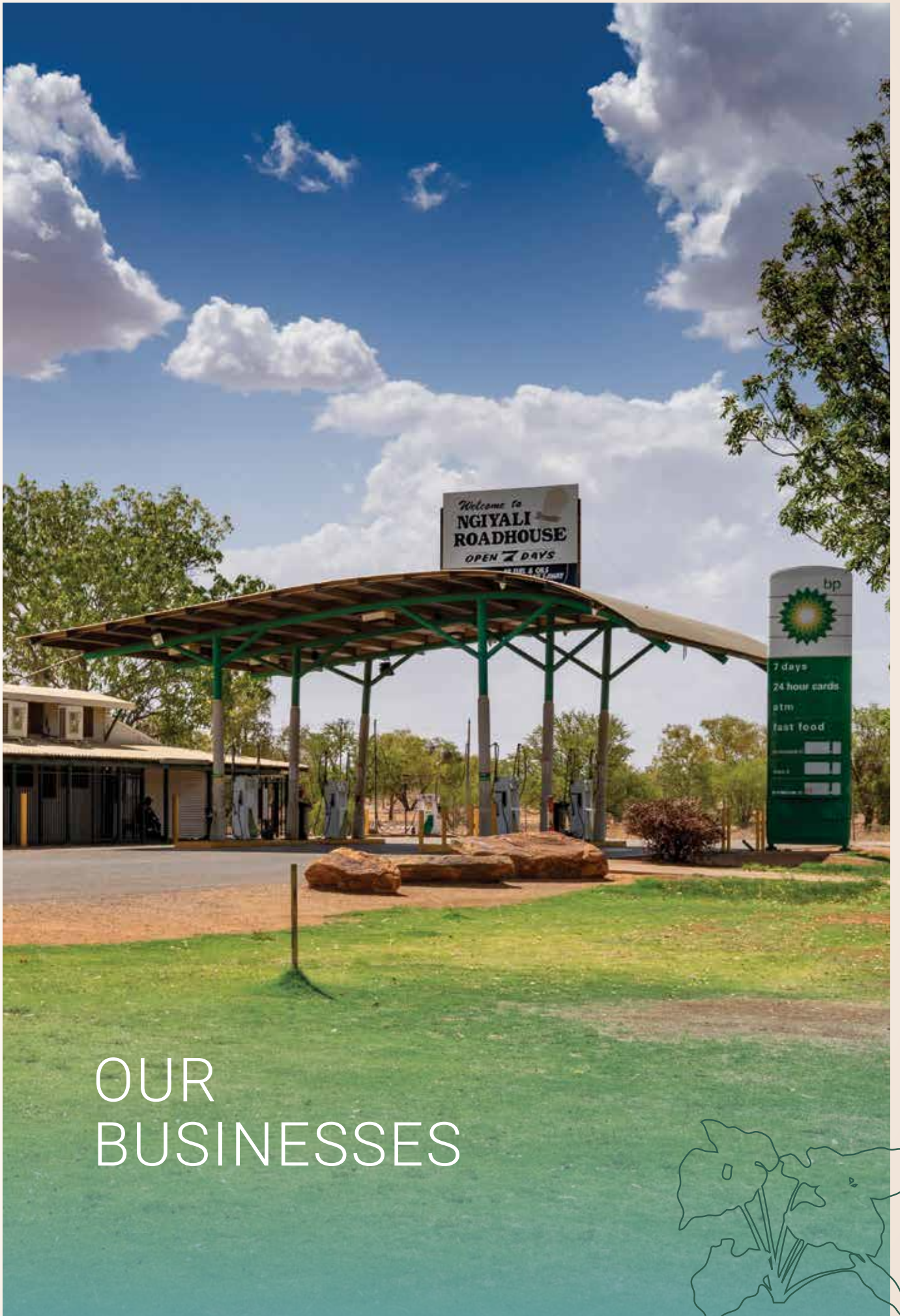
Since the program's commencement, the NDIS Remote Connectors has engaged with multiple service providers who service the Fitzroy Valley as well as several current NDIS participants and potential participants

We look forward to building our capacity around these services, and strongly encourage people with a disability and their families to come and speak to our Remote Community Connector team and see how they may be able to assist.



Community





OUR BUSINESSES





Jalangurru Mayi Cafe

In the local Bunuba language, Jalangurru Mayi translates to 'good food'.

The Jalangurru Mayi Café aims to stay true to this theme by focusing on the provision of fresh and healthy food to our people, and tourists travelling through the region.

Despite the impact of the pandemic on tourism and travel, and staff disruption, the café turned over \$380,000 in the past year.

In addition to serving wholesome tucker, our custom-built commercial kitchen has also been supporting local people to work in the sector through training and support; in April this year, eight people completed accredited hospitality skill-sets through North Regional TAFE, including barista training.

Our connection to the community was strengthened in June through a partnership with Fitzroy Valley District High School, enabling school students to utilise the café's aquaponics facility.

The students have enthusiastically rejuvenated the ponds with barramundi, catfish and more, helping to support the growth of a range of vegetables and herbs. They are also installing a compost tumbler to convert waste from the kitchen into compost, and will start vermicompost production by growing earthworms that will consume the coffee grounds.

It's extremely rewarding to witness this kind of engagement by our youth in horticulture and food-growing practices.



Jalangurru Mayi Cafe



Good Mood Food



“In addition to serving wholesome tucker, our custom-built commercial kitchen has also been supporting local people to work in the sector through training and support”



Ngiyali Roadhouse

Taking its name 'Ngiyali' from a tree endemic to the region, Ngiyali Roadhouse is centrally located on the highway in Fitzroy Crossing.

The Roadhouse provides locals and tourists alike with fuel, groceries, Repco products, take-away food, clean amenities, and quality meals in an air-conditioned diner. There is ample parking for large rigs, and with the increasing emergence of electric cars, the Roadhouse also provides a charging station for those vehicles.

The business has continued to provide a sound financial return to Marra Worra Worra over the past year, with a turnover of \$6.4m.

Plans are being considered to refurbish both the interior and exterior of the Roadhouse, to freshen its appearance and make it more welcoming for visitors, including repairing the potholes nearby.

Ngiyali Roadhouse is open between 6am-8pm daily, although fuel can be purchased outside of these hours.





Fitzroy Workers Camp

The Fitzroy Workers Camp offers affordable accommodation for visitors to the region and the staff of our partner organisations.

Conveniently located at the Ngiyali Roadhouse, the Fitzroy Workers Camp has 46 air-conditioned rooms, laundry facilities, a fully-equipped communal kitchen, and barbeques with an outdoor eating area - all within a secure complex with 24hr access.

It also houses an eight-unit purpose-built apartment complex, which is used on a short-stay basis for MWW Staff.

The Fitzroy Workers Camp is a popular spot with warm and welcoming hospitality - during the past 12 months, more than 1,500 room bookings were taken.

Plans are currently being developed to give the facility a make-over, including improvements to security and lighting, and the refurbishment of some rooms.



“The Fitzroy Workers Camp has 46 air-conditioned rooms, laundry facilities, a fully-equipped communal kitchen, and barbeques with an outdoor eating area - all within a secure complex with 24hr access”





Fitzroy Hardware

Fitzroy Hardware continues to provide a valuable retail service to the local community and sound financial returns to MWW, turning over \$1.5m in 2020-21.

We also continue to expand our product range in response to requests from the community.

Our hardware is not aligned to any of the major brands, and this independence enables products to be sourced from all major suppliers and national buying groups at competitive prices, ultimately benefitting our customers.

Plans are being considered to refurbish the store and further expand our product range.

Fitzroy Hardware is open 8am – 4pm Monday to Friday and 8am – 12pm Saturday.







Karrayili

Karrayili continues to be a thriving hub for community activity – a meeting point, a venue for training courses, conferences and events, and a place for community members seeking assistance through the Community Resource Centre.

Over the past year, we've invested in our meeting and conference rooms to ensure they remain user-friendly and well-equipped. In March we purchased a high-quality video conferencing system to assist people using Zoom and Teams for online meetings, and we also upgraded our computers and IT platforms.

The rooms continue to be well-used, and in the past year more than 80 bookings were taken for a broad range of government, community, and cultural events and meetings.

The Community Resource Centre remains a valuable asset, providing access to government and community services and information, and acting as the focal point for a range of activities and events.

It also offers free use of internet-enabled computers, with printing and photocopying facilities also available.

Karrayili houses a Youth Activity Space for our Remote School Attendance Strategy Program, and an office for Ranger Groups associated with Yanunijarra Aboriginal Corporation and Gooniyandi Aboriginal Corporation.

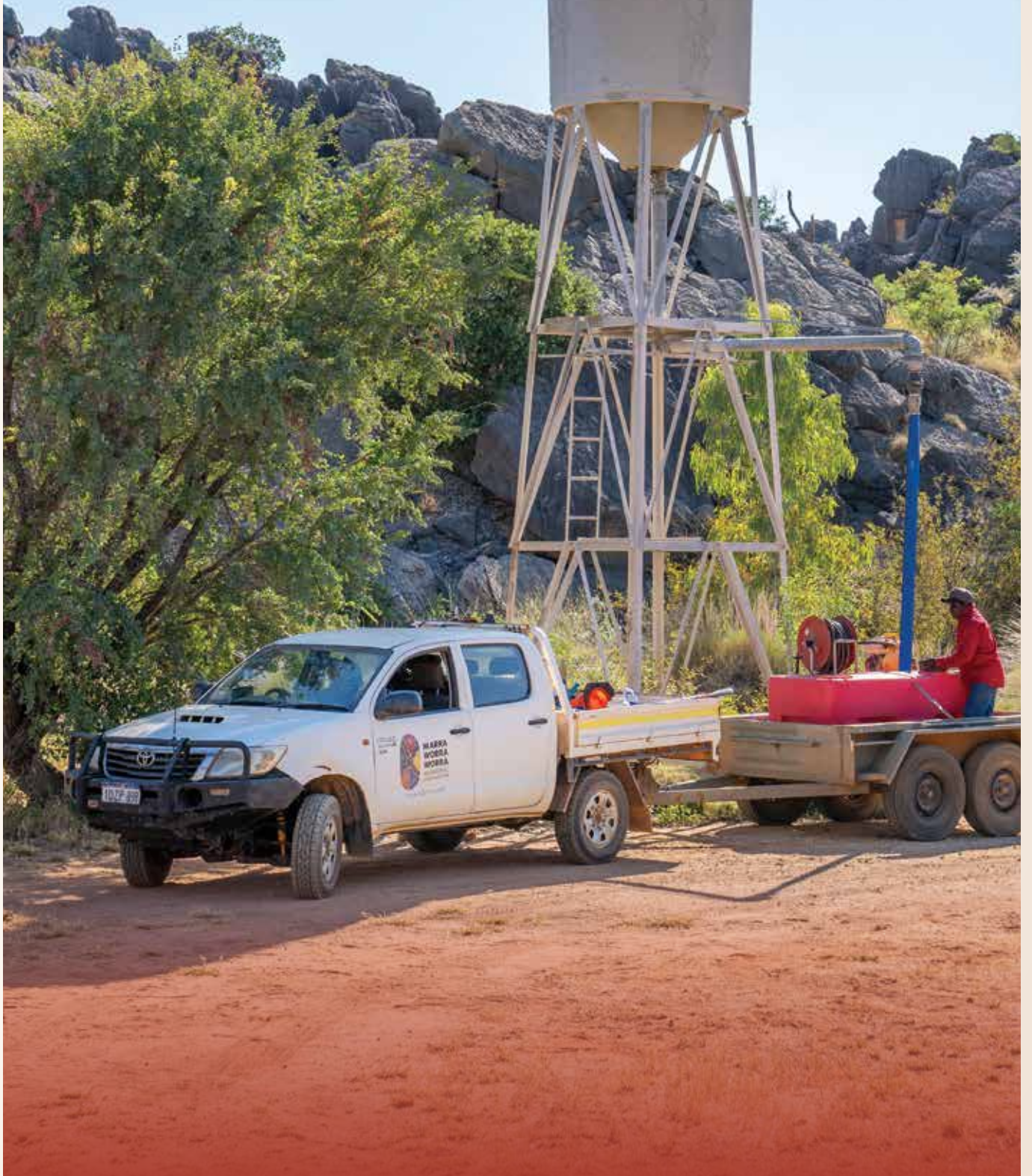
MWW is grateful to the Department of Primary Industries and Regional Development for its ongoing funding of the Community Resource Centre through the Royalties for Regions program.



“The Community Resource Centre remains a valuable asset, providing access to government and community services and information, and acting as the focal point for a range of activities and events”



SHARED SERVICES



Service Divisions

In recognition of the growing complexity and diversity of the organisation, in February we established a Shared Services Business Unit to act as the managerial backbone of MWW's operations.

Shared Services acts as the engine room of our organisation, and provides functional support which underpins all of our businesses, programs, and service delivery.

Shared Services has four divisions, each with a range of responsibilities.



Corporate Management

- Human Resources
- Payroll
- Administration and Reception
- Marketing & Communications
- Information, Communications & Technology

Financial Management

- Investments
- Financial Reporting, Audits and Compliance
- Accountancy, including Accounts Payable and Receivable
- Banking Services
- Purchasing
- Insurances

Facilities and Asset Management

- Corporate Buildings and Premises
- Residential Housing
- Machinery, Vehicles and Equipment
- Security
- Grounds Maintenance
- Mechanical Workshop
- Workplace Health & Safety

Quality and Assurance Management

- Governance compliance with ORIC and ASIC
- Governance support to community organisations
- Contractual compliance of programs and services
- Quality management
- Continuous improvement
- Currency of Policies and Procedures



Since its establishment, Shared Services has implemented a range of initiatives to streamline structures and processes throughout the organisation and improve efficiency, including the following:

Corporate Management

- commenced implementing a new Human Resources Information System to enable staff to readily access their personnel information, and automate existing manual processes;
- reviewed and updated all employment contracts and housing agreements for MWW, Ngiyali Roadhouse, Fitzroy Hardware and Karrayili staff;
- implemented changes to payroll processes to drive efficiencies;
- revised the Human Resources Policy Framework;
- introduced a broad range of salary sacrifice options for all employees through salary packaging specialists, AccessPay;
- developed a new branding and style guide for MWW, including corporate templates;
- launched a full ICT review, and
- began a technology infrastructure project to enhance the capability, reliability and security of our information.

Facilities and Asset Management

- completed a full inspection of all buildings and premises owned by MWW, and implemented an ongoing repair and maintenance program;
- reviewed vehicle requirements against our current fleet, and began the implementation of a vehicle replacement program;
- acquired new machinery and equipment;
- completed plans for upgrades to the Depot premises, to better protect and secure our machinery and vehicles;
- reviewed all security systems across our premises, with replacements and additions finalised;
- continued ongoing maintenance and servicing of all machinery and vehicles; and
- began an asset disposal program to remove unused, broken and old machinery, vehicles and equipment.



Financial Management

- instituted plans to have all financial functions completed in-house by the end of the first quarter of 2022 (most of these are currently outsourced to iBASE, an Aboriginal-owned accountancy firm);
- reviewed all financial functions and processes, and made recommendations for efficiencies;
- migrated to a new financial software package which is more aligned to an organisation of our size; and
- commenced implementing an online purchasing system to automate existing manual processes, and provide accountability against delegations of authority.

Quality and Assurance Management

- began implementing an online Quality and Risk Management System;
- reviewed all governance policies and processes; and
- reviewed all current and historic governance documentation.





Our Partners & Supporters

MWW would like to thank the following for providing funding during the past year:

National Indigenous Australians Agency

Department of Communities

Department of Local Government, Sport and Cultural Industries

Department of Primary Industries and Regional Development

LotteryWest

WA Return Recycle Renew Ltd

MWW would like to thank our business partners:

GJ Johnson Group

BADGE Group

Kimberley Agricultural Pastoral Company

Leedal Pty Ltd

We would also like to thank our many key partner organisations, supporters and individuals who have contributed to MWW and our communities over the past year.

Thank You!







MARRA
WORRA
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ABORIGINAL
CORPORATION

A Year in Pictures







Bunuba
Gooniyandi
Wangkatjungka
Walmajarri
Nyikina



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